



Press Release

For Immediate Release:

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TOMPKINS BANK OF CASTILE ANNOUNCES LOAN ASSISTANCE PROGRAM FOR CUSTOMERS FACING CORONAVIRUS-RELATED HARDSHIP

In an effort to assist current customers with unexpected financial burdens faced during the current coronavirus crisis, Tompkins Bank of Castile has implemented a temporary loan assistance program for our customers.

Our new Loan Assistance Program offers two-month loan payment deferment for various loan types, including consumer and commercial loans and mortgages.

“Our commitment to our customers and community continues to be the driving force for all we do,” said John McKenna, president and CEO. “As a community bank, it is our duty to assist our customers when facing unexpected hardship. We’re grateful to be able to support our customers in any way we can.”

Customers who would like to participate in the program will need to contact their banker via phone or email immediately, or reach out to Tompkins Customer Care Center at 1-877-243-8030 to review options that may be available to them. Please visit our website, www.bankofcastile.com, for more information.

About Tompkins Bank of Castile

Tompkins Bank of Castile is a community bank with 16 offices in the five-county western New York region. Services include complete lines of consumer deposit accounts and loans, business accounts and loans, and leasing. In addition, insurance is offered through an affiliate company, Tompkins Insurance Agencies, Wealth management, trust and investment services are provided through Tompkins Financial Advisors. Further information about the bank is available on its website, www.bankofcastile.com.